

# **Exhibit 11**

Kelly Mann

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**From:** Gretchen Cox <gcox@theprovidencegroups.com>  
**Sent:** Monday, July 20, 2020 1:59 PM  
**To:** Avrumi Friedman; Al Holifield; Manny Yifat; Daniel Grun  
**Cc:** Stephanie Roberts  
**Subject:** Re: The Providence Group

Avrumi,

Any updates on us getting the accumulators, processed allowable amounts and claim information with provider contact information? We need the information LE would expect to receive from another TPA to be able to continue processing the claims.

Thanks,

Gretchen Cox, RN, BSN  
Director of Education  
PRS Global LLC  
mobile: 615-513-2444  
Email: gcox@theprovidencegroups.com

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**From:** Avrumi Friedman <afriedman@leadingedgeadmin.com>  
**Sent:** Friday, July 17, 2020 4:23:07 PM  
**To:** Al Holifield <aholifield@holifieldlaw.com>; Manny Yifat <myifat@leadingedgeadmin.com>; Daniel Grun <DGrun@leadingedgeadmin.com>; Gretchen Cox <gcox@theprovidencegroups.com>  
**Cc:** Stephanie Roberts <sroberts@holifieldlaw.com>  
**Subject:** Re: The Providence Group

Correct, as well as other reasons e.g. for medical notes, corrected claim etc...

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**From:** Gretchen Cox <gcox@theprovidencegroups.com>  
**Sent:** Friday, July 17, 2020 5:14:36 PM  
**To:** Avrumi Friedman <afriedman@leadingedgeadmin.com>; Al Holifield <aholifield@holifieldlaw.com>; Manny Yifat <myifat@leadingedgeadmin.com>; Daniel Grun <DGrun@leadingedgeadmin.com>  
**Cc:** Stephanie Roberts <sroberts@holifieldlaw.com>  
**Subject:** RE: The Providence Group

[EXTERNAL]

So the difference in claims awaiting funding and all open claims is what exactly? They are still going through claims processing?

Thanks,

Gretchen Cox, RN, BSN

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